

## ATL311:Service Request 168829040 Created

**From:** do-not-reply@atl311.com  
**To:** filez1@mail.com  
**Date:** Mar 21, 2017 4:23:37 PM

Thank you for contacting ATL311. ATL311 is the City of Atlanta's first non-emergency customer service center. Accessible by phone, online and through all mobile platforms, ATL311 will provide residents with quick, easy access to government services and information.

A service request addressing your concern has been created and sent to the appropriate City department for fulfillment.

**Service Request Number:** [168829040](#)

**Address:** SIZEMORE AVE NW

**Status:** In Progress

**Opened:** 3/21/2017 03:51:22 PM

**Closed:**

**Estimated Response Time:** 5 Days

**Area:** SWS ROW Maintenance

**Description:** The City of Atlanta collects illegal dumping from the City's right of way and from the City's known dump sites. If the dump site is causing a visibility issue (blocking the flow of traffic or sight distance) in the public right of way, you may submit an online service request 24 hours 7 days a week by clicking the Create Request button below, or you may call the Customer Service Center at 404-546-0311 between the hours of 7 am and 6 pm Monday through Friday. Note: If the requested service is on private property, please contact The Department of Housing 404-330-6190 The illegal dumping clean up schedule: NW & SE serviced in May, July, Sept, Nov, Jan, March NE & SW serviced in June, Aug, Oct, Dec, Feb, April

**For more information you may visit the following websites:**

Please keep your service request number so that you can check its status at any time by calling 404-546-0311 and selecting option 2 or accessing [www.ATL311.com](http://www.ATL311.com). Click on the Check Status tab and enter the service request number and email address provided with your request or access it by following the below link:

[168829040](#)

Your feedback is invaluable. The data collected from ATL311 will provide insights on how to improve city government through accurate, consistent measurement and analysis of service delivery. Please click the following survey link to provide your feedback:

[Please click here to provide feedback](#)

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Thank you,